



Rackspace Secure 365

Gain modern and full-featured security assessment and implementation services for your Microsoft 365 deployment with Rackspace Technology.

Security configuration is the most critical area of your Microsoft 365® environment. With the pace of innovation on the Microsoft 365 platform at an all-time high, properly securing your environment can be overwhelming. The best strategy is a baseline assessment, followed by structured and deliberate implementation of your security protocols, and a final assessment once implementation is complete.

With Rackspace Secure 365, you get an assessment powered by industry-leading cybersecurity technology from QS solutions, and implementation guidance and execution by a seasoned team of Microsoft professionals.

Experts Dedicated to Your Success

The Microsoft 365 engineering teams at Rackspace Technology have over 100 years of combined experience on Microsoft productivity technologies, including deep expertise securing the entire Microsoft 365 and Azure® Active Directory platform. A team of Rackspace Technology engineers and architects will use the Cyber Security Assessment Tool (CSAT) from QS solutions to assess your current security posture, discuss your current and future requirements and security goals, and create an implementation plan to secure your environment.

The CSAT delivers an action plan to improve security based on real-world issues in the hybrid IT environment. CSAT provides this through automated scans and analysis of elements such as endpoints, Office 365 and Azure AD.

Key Benefits

Extensive Microsoft platform experience combined with industry-leading security analysis software: You'll receive a full report outlining the security issues in your environment, as well as suggested mitigation or remediation steps. This becomes the starting place for an implementation plan to properly secure your environment.

Engagements targeting the most important aspects of Microsoft 365 security: Rackspace Technology has a minimum set of recommendations for all customers. If the security assessment indicates issues with multi-factor authentication, threat protection services or device management, and those are part of your security objectives, we can schedule implementation projects and workshops targeted to those critical security features.

Deliberate and rapid movement towards securing your corporate productivity platform: By partnering with Rackspace Technology, you help ensure your business is on the right track towards a properly secured environment. Rackspace Technology will leverage its expertise to guide you towards security best practices.

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud professionals
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- 2,500+ Microsoft certifications, including MCITPs, MCSAs, MCSEs and MCTSs
- Five-time Microsoft Hosting Partner of the Year
- Microsoft Gold Certified

About CSAT and QS solutions

- Industry-leading security assessment technologies
- Partnered with Microsoft as an ISV to deliver security improvement services
- CEO Paul Dols awarded the 2019 Microsoft SAM Individual of the Year award

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Security Assessment Process

Your Microsoft 365 security assessment will use the CSAT tool from QS solutions and include these critical steps:

Initial Kickoff and environment preparation: Rackspace Technology engineers and architects will kick off the assessment with key stakeholders from your organization and will discuss:

- Your current security controls, and your perceived successes or failures.
- Specific security requirements for your organization.
- The CSAT software and how the assessment works.
- Details about your environment and requirements for auto-dissolving agent deployment.

Assessment execution and reporting: Rackspace Technology engineers will execute the assessment and generate an initial report from the CSAT software. We will then present the report during a results discussion with key stakeholders from your company, and help you make decisions on next steps or desired implementation assistance.

Targeted implementation plan: If your security needs fall into the most critical areas of securing the Microsoft 365 platform, Rackspace Technology will work with you to determine which of the targeted implementation efforts would make the most sense. These efforts cover the following:

- Multi-factor authentication within Azure AD
- Threat protection using Microsoft Defender for Office 365 and Microsoft Defender for Endpoints
- Device management with Microsoft Intune®

Customized implementation plan for complex security needs: If your security status and objectives intersect in more complicated implementation needs, Rackspace Technology engineers will work with you to define a custom security controls implementation plan.

Key Deliverables

Your Microsoft 365 security assessment includes the following:

Assessment Findings Review and Workshop: Your Rackspace Technology team will hold a workshop session with your stakeholders to review the security assessment, provide recommendations and lead technical discussions throughout the project.

Implementation Roadmap Proposal: You'll receive an implementation plan, including project scope(s) and estimated costs for all proposed projects.

Take the Next Step

Let's talk about how Microsoft 365 expertise at Rackspace Technology helps you achieve your goals.

Learn more: www.rackspace.com

Call: 1-800-961-2888